

Liana Petrova

Saatja: Liana Petrova
Saatmisaeg: neljapäev, 15. jaanuar 2026 19:55
Adressaat: 'Margrét Edda Yngvadóttir - BOFS'
Teema: Vs: Question from Estonian Social Insurance Board / Spurning frá Tryggingastofnun Eistlands

Dear Margrét Edda Yngvadóttir

Thank you very much for taking the time to respond! Unfortunately, my colleagues who visited Iceland weren't able to help me or confirm whether such an institution exists in Iceland. That's why I reached out to you for clarification. Yes, I also found information about the Quality and Supervision Agency for Well-being and contacted them. They informed me that there is no official platform in Iceland for conducting retrospective analyses of child protection cases with serious consequences to identify cross-sectoral shortcomings. However, they also mentioned that in 2024, the Ministry of Education and Children's Affairs began establishing a working group to address this issue, but since they didn't have information on the status of this work, they recommended contacting the ministry directly. Today, I contacted the Ministry of Education and Children's Affairs and I am awaiting their response. In any case, I wish you all the best, and thank you once again for your response and assistance.

Sincerely
Liana Petrova
Lead specialist
Supervision Unit
Social Insurance Board

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Saatja: Margrét Edda Yngvadóttir - BOFS <margret.e.yngvadottir@bofs.is>
Saatmisaeg: neljapäev, 15. jaanuar 2026 19:14
Adressaat: Liana Petrova <liana.petrova@sotsiaalkindlustusamet.ee>
Koopia: Elísabet Sigfúsdóttir - BOFS <elisabet.sigfusdottir@bofs.is>; Páll Ólafsson - BOFS <pall.olafsson@bofs.is>
Teema: RE: Question from Estonian Social Insurance Board / Spurning frá Tryggingastofnun Eistlands

Tähelepanu! Tegemist on väljastpoolt asutust saabunud kirjaga. Tundmatu saatja korral palume linke ja faile mitte avada.

Hi Liana and thank you for reaching out

I'm not entirely clear on which agency you are referring to. I've asked around and no one seems to be familiar with this. The only agency that resembles what you are describing is GEV (Quality and Supervision Agency for Well-being).

Did you receive any further information from the group? If you know from who talked about this or where it originated, then I might be able to be of better help.

I apologize that this response is not very helpful, and I hope we can figure this out

Let me know if you have more information

Best regards



Kveðja

Margrét Edda Yngvadóttir

Sérfræðingur, Farsældarsvið / Specialist, Department of Prosperity

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Frá: Liana Petrova <liana.petrova@sotsiaalkindlustusamet.ee>

Sent: miðvikudagur, 14. janúar 2026 09:39

Til: Margrét Edda Yngvadóttir - BOFS <margret.e.yngvadottir@bofs.is>

Afrit: Elísabet Sigfúsdóttir - BOFS <elisabet.sigfusdottir@bofs.is>; Barna- og fjölskyldustofa - BOFS <bofs@bofs.is>

Efni: Question from Estonian Social Insurance Board / Spurning frá Tryggingastofnun Eistlands

Mõnedele selle sõnumi saanud inimestele ei saadeta aadressilt liana.petrova@sotsiaalkindlustusamet.eesageli meilisõnumeid. [Lugege täpsemat teavet selle kohta, miks see on oluline](#)

I am writing to you from the Estonian Social Insurance Board. I work in the Supervision Unit and lead a project whose main objective is to retrospectively analyze child protection cases with severe outcomes, identify cross-sectoral bottlenecks, and learn from these cases to prevent serious outcomes in the future and reduce their frequency.

In 2025, we formed a working group with the goal of developing a cross-sectoral analysis model and methodology for child protection cases with severe outcomes. During the working group's meetings, we explore various methodologies from Estonia and abroad. At the last meeting in December, the working group expressed a desire to learn about the methodology used in Iceland. Unfortunately, I have not yet found definitive information confirming the existence of an institution, organization, or commission in Iceland that deals with cross-sectoral analysis of child protection cases with severe outcomes. I have found that there is a Quality and Supervision Agency for Well-being in Iceland, but it is not likely what I am looking for.

I am reaching out to you because my colleagues recently visited you, and they informed me that there was a meeting in Iceland with representatives from the National Agency for Children and Families, which is similar in its duties to the Estonian Social Insurance Board. Although the meetings did not specifically cover child protection cases resulting in death or severe injury, they still recommended that I reach out to you for clarification. Could you please let me know if there is an institution, organization, or commission in Iceland that deals with cross-sectoral analysis of child protection cases with severe outcomes? If such an entity exists, I would be very grateful if you could share any information or contacts so that I can get in touch with them directly.

Please respond at your earliest convenience, but no later than January 16th, as our next working group meeting is soon, and I need time to contact the institution and prepare for the working group meeting on 28.01.2025 to present the Iceland methodology.

Kæra Margrét Edda Yngvadóttir!

Ég er að skrifa þér frá Tryggingastofnun Eistlands. Ég vinn í eftirlitseiningunni og stýri verkefni sem hefur það meginmarkmið að skoða ítarlega barnaverndarmál með alvarlegum afleiðingum, bera kennsl á hindranir milli geira og læra af þeim til að koma í veg fyrir alvarlegar afleiðingar í framtíðinni og fækka þeim.

Árið 2025 mynduðum við vinnuhóp með það að markmiði að þróa þverfaglegt greiningarlíkan og aðferðafræði fyrir alvarleg barnaverndarmál. Á fundum vinnuhópsins skoðum við meðal annars mismunandi aðferðir frá Eistlandi og erlendis. Á síðasta fundi í desember lýsti vinnuhópurinn yfir áhuga á að kynnast aðferðafræði Íslands, en því miður hef ég ekki enn getað fundið skýrar upplýsingar sem staðfesta að til sé stofnun, samtök eða nefnd á Íslandi sem fjallar um greiningu alvarlegra barnaverndarmála milli geira. Ég hef fundið að á Íslandi er Quality and Supervision Agency for Well-being, en það er líklega ekki það sem ég er að leita að.

Ég er að leita til þín þar sem kollegar mínir fóru nýlega í heimsókn hjá þér og sögðu mér að á Íslandi hafi verið fundur með National Agency for Children and Families, sem líkist í hlutverkum Social Insurance Board í Eistlandi. Þrátt fyrir að ekki hafi verið rætt um barnaverndarmál með dauða eða alvarlega líkamstjón sérstaklega á fundinum, lögðu þeir til að ég hefði samband við þig til að fá nánari upplýsingar. Gætir þú vinsamlegast látið mig vita ef það er einhver stofnun, samtök eða nefnd á Íslandi sem fjallar um greiningu alvarlegra barnaverndarmála milli geira frá fyrri tíma? Ef eitthvað slíkt er til, væri ég mjög þakklátur ef þú gætir deilt með mér upplýsingum/eða tengiliðum til að hafa beint samband við þá stofnun.

Vinsamlegast svarið eins fljótt og auðið er, en ekki síðar en 16. janúar, þar sem næsti vinnuhópur okkar er bráðlega og ég þarf tíma til að hafa enn frekara samband við þessa stofnun og undirbúa mig fyrir 28. janúar 2025 vinnuhópafund til að kynna íslensku aðferðafræðina.

Yours Sincerely / Virðingarfyllst

Liana Petrova

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